Privacy Policy — Developmental Client Care Industries, Inc.
Effective Date: November 23, 2026

Website: https://www.mydcci.com

Business Address: 11751 Davis St., Moreno Valley, CA 92557

Developmental Client Care Industries, Inc. (“we,” “us,” or “our”) respects your privacy and is committed to protecting personal information you share with us when visiting https://www.mydcci.com, submitting inquiries, or communicating with our organization.

1. Personal Information We Collect
We may collect personal information directly from you when you interact with our website, request information, or communicate with our team, including:

- Contact Details: Your name, email address, and phone number (including mobile numbers).
- Inquiry and Service Information: Details you provide in contact forms, messages, or service requests.
- Technical and Usage Data: Standard web log and technical data (such as IP address, browser type, referring pages, and visit timestamps) collected automatically when you browse our website.

2. How We Use Personal Information
We use the personal information we collect for purposes such as:

- Responding to inquiries, questions, and requests submitted through our website or phone lines.
- Providing, coordinating, and managing services and operational communications.
- Improving our website functionality, security, and user experience.
- Complying with applicable legal, regulatory, and carrier requirements.

3. How We Share Personal Information & SMS Privacy
We do not sell your personal information. We may share personal information with trusted service providers, vendors, or contractors who perform services on our behalf (such as website hosting, IT support, and communications/messaging platforms) under appropriate confidentiality and security obligations, or when required by law.

SMS Consent and Mobile Numbers: SMS opt-in data, consent records, and phone numbers collected for the purpose of SMS messaging are not shared with third parties or affiliates for marketing or promotional purposes, and text messaging originator opt-in data and consent will

not be shared with any third parties (excluding messaging service providers/aggregators strictly necessary to deliver text messages).

4. SMS Messaging Disclosures, Opt-In, and Opt-Out
If you choose to opt in to receive SMS text messages from Developmental Client Care Industries, Inc., you may receive informational, service-related, scheduling, or account/inquiry notifications (and promotional messages only where explicitly described and consented to at opt-in).

- Consent: Opting in to receive SMS messages is voluntary and requires a separate, unchecked SMS opt-in selection on our form. Consent to receive SMS messages is not a condition of purchasing goods or services or submitting a general inquiry.
- Message Frequency & Rates: Message frequency may vary. Standard message and data rates from your wireless carrier may apply.
- Opt-Out: You can opt out of receiving SMS messages at any time by replying STOP to any message you receive from us. You may receive a confirmation message after opting out, and no further SMS messages will be sent unless you opt in again (such as by replying START).
- Help: For assistance with SMS messages, reply HELP or contact us using the details below.

5. Data Security and Retention
We use reasonable administrative, technical, and physical safeguards designed to protect personal information against unauthorized access, disclosure, alteration, or destruction. We retain personal information only for as long as reasonably necessary to fulfill the purposes described in this policy or to meet legal, compliance, and recordkeeping obligations.

6. Your Choices and Contact Us
You may contact us to update your contact information, ask questions about our privacy practices, or request assistance with your communication preferences:

- Organization: Developmental Client Care Industries, Inc.
- Address: 11751 Davis St., Moreno Valley, CA 92557
- Email: cfreed@icare.bz *(update if you prefer a dedicated public support email)*
- Phone: 951-243-3837 *(update if you prefer a dedicated public support line)*
- Website: https://www.mydcci.com

Website & Form Checklist for **mydcci.com**

- Easy-to-find placement: Link directly to your Privacy Policy in the footer of every page on mydcci.com and right next to any form where you collect phone numbers or consent.

- Standalone SMS checkbox: If a form collects phone numbers, include an unchecked, optional checkbox strictly for SMS messages—never bundle SMS consent with email, phone call consent, or general Terms of Service acceptance.

- Describe message types: State clearly on the form what kinds of SMS messages someone will receive (for example, informational updates, appointment/service notifications, or promotional alerts) along with message frequency, message/data rates, STOP to opt out, and HELP instructions.